

Example Concurrent Review - Best Practices Audit Tool Review of Best Practices & POA Enhancement

Target Outcome: **Acute Care Hospitalization**

Date: _____

- Directions:**
1. Insert your best practices. Monthly or more often, delegate 5 records to each team member. Enter the patient ID for each record.
 2. Review the record for compliance with the best practice/clinical care actions (there may be an NA for some records).
 3. Tally the number of Yes' s identified for each clinical action; divide the total yes by total # records to determine the percent of compliance.
 4. The team does a grand tally and should complete the last section: POA Enhancements/modifications.
 5. Based on your results, Will you add new best practice(s) or new intervention action(s)?

*** Share the results of this review with your staff by doing the best practice run charts, and then posting those to your POA storyboard.

Best Practices / Clinical Care Actions	Record # 0123	Record # 0124	Record # 0125	Record # 0126	Record # 0127	Tally	Percent
# 1 Best Practice At SOC/ROC, the SN will instruct the client and/or caregiver regarding the agency's 24 on-call procedure and educate the client and/or caregiver regarding their disease process and any abnormal/unusual signs and symptoms to report to the agency and/or physician.	Yes	Yes	Yes	Yes	Yes	4/5	80%
	No	No	No	No	No		
	NA	NA	NA	NA	NA		
# 2 Best Practice The SN will reinforce the disease process and any abnormal/unusual signs and symptoms to report until the client and/or caregiver verbalize understanding.	Yes	Yes	Yes	Yes	Yes	3/5	60%
	No	No	No	No	No		
	NA	NA	NA	NA	NA		
# 3 Best Practice If indicated, an extra SN visit will be made if a call is received with any complaint of potential deterioration of health status. The SN will alter the scheduled visit frequency, as determined by the client's acuity level, on a visit-to-visit basis, to meet the client's needs.	Yes	Yes	Yes	Yes	Yes	2/4	50%
	No	No	No	No	No		
	NA	NA	NA	NA	NA		

Best Practices / Clinical Care Actions	Record # 0123	Record # 0124	Record # 0125	Record # 0126	Record # 0127	Tally	Percent
# 4 Best Practice The physician will be notified when a client is assessed to have clinical changes suggesting deterioration of health status.	Yes	Yes	Yes	Yes	Yes	5/5	100%
	No	No	No	No	No		
	NA	NA	NA	NA	NA		
# 5 Best Practice	Yes	Yes	Yes	Yes	Yes		
	No	No	No	No	No		
	NA	NA	NA	NA	NA		
# 6 Best Practice	Yes	Yes	Yes	Yes	Yes		
	No	No	No	No	No		
	NA	NA	NA	NA	NA		

POA Enhancements: **Yes** **No**

We plan to complete # _____ additional review(s) before making a decision to enhance or modify the POA.

Enhancements / Modifications: Our initial goal for each best practice is 80%. Two of them, # 2 and # 3 have dropped down from 80%.

1. **New intervention action:** Discuss patients at monthly case conferences to problem solve barriers together.
2. **New intervention action:** Provide in-service on “Avoiding ACH: Preventing Deterioration”
3. _____
4. _____