

# OBQI FasTrack POA Development



Steps	Process	Key Points to Remember	√
<b>Step 1: OBQI Case Mix &amp; Outcome Reports</b>	<b>Obtain and review your agency's OBQI Reports from CASPER</b>	<p>Both reports should have the same <i>12-month period</i>.</p> <p><i>Case Mix</i> is a <i>snapshot</i> of your agency and patients.</p> <p><i>Outcome Reports</i> consists of both risk-adjusted and descriptive outcomes.</p> <p>Pain outcome is only risk-adjusted for Home Health Compare <i>not</i> for OBQI Reports.</p>	
<b>Step 2: Target Outcome Selection</b>	<b>Apply 6 Criteria for Selecting an Outcome. Use your OBQI report as a worksheet.</b>	Use handout "Selecting Target Outcomes"	
<b>Step 3: Process of Care Investigation (POCI)</b>	<p>Brainstorm a list of care behaviors that "should be done"</p> <p>Prioritize the list: no more than 8</p> <p>Insert 6-8 items into sample audit tool</p> <p>Complete the POCI Clinical Record Review - 30 records; using closed records (full episode of care; SOC/ROC – DC)</p>	<p>Summarize the findings into no more than 4-5 aspects of care needing improvement or reinforcement.</p> <p>** These findings will guide the development of your Best Practices.</p>	
<b>Step 4: Problem / Strength Statement</b>	These are 1-2 statements/sentences that summarize the primary problems related to the outcome	HHQI Resource Manual - Review examples in chapters for different outcomes	
<b>Step 5: Best Practices / Care Behaviors</b>	These should be clearly stated and address <i>who, what, and when</i> . Keep your best practices to no more than 4 or 5.	<p>These embody the "Gold Standard of Care" that your team agrees to.</p> <p>They can be evidence-based research or from your own clinical experience.</p> <p>Should have proven merit for improving the outcome before full implementation. If not do a pilot with a small team. An example is a new pain assessment form. Work the bugs out first and modify.</p>	
<b>Step 6: Intervention Actions</b>	<p>This begins the actual implementation of your best practices.</p> <p>Focus on a few that will have the greatest impact: (Ex: New Policy established - Orientation of nurses and rehab staff will now include completion of the OASIS Web-based</p>	Handout: POA Interventions: examples	

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	Training tutorial.)  See other examples on handout and resource manual		
<b>Step 7: Monitor the Best Practices</b>  <div style="text-align: center; padding: 20px;"> <b>Accelerate Improvement &gt;&gt;&gt;&gt;&gt;</b> </div>	<p><b><u>Complete a Concurrent Review:</u></b></p> <p><b>Monthly or more often... complete a chart audit for evidence of your best practices.</b> Use your concurrent review tool. Develop an up-front system for flagging patient charts that will be eligible for review each month.</p> <p><b>Ex: For the outcome on PAIN,</b> the person who enters OASIS data would set aside all charts for those patients scoring 2 or 3 on MO 420 at SOC/ROC. These charts would be available for in-depth clinical review.</p> <p><b>“Based on the results, Do you need to make changes or modifications to the POA?”</b></p> <p><b>Accelerate Improvement by using:</b></p> <ul style="list-style-type: none"> <li>• <b>Best Practices Run Charts:</b> Create a run chart for each best practice to show trend lines up/down of progress based on your <b>monthly</b> audit results.</li> <li>• <b>“Charting Your Progress”:</b> plot your outcome improvement rates each <b>quarter</b> and post to your POA Storyboard. Use state &amp; national averages for outcomes as your “stretch goals”.</li> <li>• <b>POA Storyboard:</b> Communicate to agency staff. This is a powerful motivator. Also useful for Management &amp; Board meetings.</li> </ul>	<p><b>Note:</b> You will only be able to effect clinical change by monitoring each month and providing feedback to staff.</p> <p>Continue to monitor throughout the year to maintain, sustain, and exceed!</p> <p><b>Staff Ownership:</b> Communicate &amp; post the results for all staff, using run charts on a POA Storyboard or some fun method.</p> <p>Bring monthly progress to staff meetings; celebrate!</p>	
<b>Step 8: POA Evaluation</b>	<p><b>At the end of third month &amp; quarterly,</b> ask yourselves:</p> <ol style="list-style-type: none"> <li>1. Is the <b>overall plan</b> working?</li> <li>2. If not, why not?</li> <li>3. What do we need to do?</li> </ol>	Apply your lessons learned to modifying your POA.	