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Featured Items

Colorado Patient Safety Environmental Scan Now Available – previously reported

CFMC is pleased to share with you that our Colorado Patient Safety Environmental Scan is now posted on the home page and under the hospital tab on our website and can be accessed with the following link: http://www.cfmc.org/files/hospital/EnvironmentalScan.pdf .

This environmental scan is an inventory of patient safety initiatives, educational programs, research, advocacy and public awareness campaigns in Colorado. The purpose of the scan is to provide a resource to improve program efficiencies and communications, reduce redundant efforts and encourage collaborative efforts that correlate to patient safety improvements. The scan was funded by The Colorado Trust as part of the 5Million Lives Campaign.

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Reminder for hospitals to download 30-Day Mortality and Readmission Hospital-Specific Reports before June 7, 2009

The Centers for Medicare & Medicaid Services (CMS) would like to remind hospitals that the Hospital-Specific Reports (HSRs) for the 30-Day Acute Myocardial Infarction, Heart Failure, and Pneumonia mortality and readmission measures for June 2009 public reporting will no longer be available through My QualityNet inboxes after June 7, 2009.

These HSR reports were uploaded to participating hospitals with eligible cases at the beginning of the June 2009 Preview Period that began on April 10. They were uploaded to registered QualityNet users assigned the “QIO Clinical Warehouse Feedback Report” and “File Exchange & Search” roles.

Hospitals that have not already done so are strongly encouraged to download and review their HSR. The HSRs contain detailed hospital, state, and national results, methodology, and patient-level data.

If you have not already downloaded a copy of your HSR, please do the following:

- Log in to My QualityNet. You will now be in the My Tasks section.
- Go into Send/Receive (in the Exchange Files section). This will take you into your Inbox.
- The default Inbox setting is a view of all files received within the last seven days. Since the reports were sent in April, you will need to make an adjustment to see the file. Expand the date range in view using the File Exchange Search Feature on the lower left, to start on the date the reports were uploaded (April 9, 2009) and end as of the current date. Select Search.
- Download and save the file to the secure location of your choice.

After June 7, to request your HSR to be re-uploaded to My QualityNet, please contact HSRrequest@iaqio.sdps.org. Please provide the name of your hospital and your hospital’s CMS Certification Number (CCN) (previously referred to as the Medicare provider number).

For any questions related to the HSR content and the 30-Day Risk-Standardized Mortality and Readmission Measures, please send an email to the Outcomes Measures implementation team at mortalitymeasures@mathematica-mpr.com or readmissionmeasures@mathematica-mpr.com. You can also find detailed information on the measures on <http://www.qualitynet.org>.

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Data Submission Check List for QualityNet Users

Attached to this newsletter is a document called “[Data Submission Check List for QualityNet Users](#)”. This checklist serves as a quick guide to important dates, submissions, reports and validation activities regarding your hospital’s submission of data to the QIO Clinical Warehouse. Please be sure to review it and be sure that you are aware of ways to ensure that your data is submitted in a timely manner. Rejected records that are not corrected and/or late data may disqualify a hospital from Annual Payment Updates. If you have questions, please contact Sue Bethel at sbethel@coqio.sdps.org.

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Don't Lose Access to your "MyQualityNet" Account

To minimize delays in accessing MyQualityNet and potentially missing important deadlines, all users should sign in to the secure section of the QualityNet website at least monthly to maintain "active" account status. Accounts are locked following 120 days of inactivity. Because the account reactivation process is a multi-step process that involves both the QualityNet security administrator and the QualityNet Help Desk, the time required could result in a needless delay for users attempting to access accounts for data submission or report retrieval. This is especially important as submission deadlines approach. Meeting these deadlines is critical to provider eligibility for the Annual Payment Update (APU).

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Quest Data Elements: Common Questions for March & April 2009 – previously reported

Attached to this newsletter are two documents entitled "[QUEST March 09 Data Elements](#)" and "[QUEST April 09 Data Elements](#)". These list the most common questions that are being asked of QUEST and also list those questions which have had revisions to their original answers. Abstractors are responsible for knowing about these revisions. QNet QUEST can be found at www.qnetquest.org. If you have questions regarding QUEST, please contact Sue Bethel at sbethel@coqio.sdps.org.

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Measuring Hand Hygiene Compliance: Overcoming the Challenges – previously reported

In a intensive two-year collaboration, experts from major infection control leadership organizations in the US and abroad identified effective approaches for measuring adherence to hand hygiene guidelines in health care organizations. The monograph resulting from this work aims to broaden understanding of the issues and provides practical solutions to help organizations target their efforts.

Download the free monograph:

http://www.jointcommission.org/PatientSafety/InfectionControl/hh_monograph.htm

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Data Reporting Deadlines – previously reported

Attached to this newsletter, please find a [summary of future deadlines](#) including HCAHPS, HOP QDRP, Public Reporting Population and Sampling, Data Submission, and Medical Record Validation Requests. Please contact Sue Bethel at sbethel@coqio.sdps.org, if you have questions regarding these deadlines.

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Centers for Disease Control Tools for H1N1 Flu Outbreak – previously reported

CDC has created several new tools that may be useful to you and your constituents during this H1N1 flu outbreak:

- A public service announcement to provide information and guidance for recent fraudulent activity surrounding ads for flu remedies. Visit <http://www.cdc.gov/h1n1flu/psa/consumerfraud.htm> to listen to the announcement. Please share this link with others.
- As a reminder, a PowerPoint presentation to provide general information about H1N1 flu to employees, constituents and other partners is available at <http://www.cdc.gov/h1n1flu/business/>.

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CMS Core Topics 3rd Qtr 2008 Benchmark Data – previously reported

Attached to this newsletter e-mail is the [3rd Qtr 2008 Benchmarking Data](#) for CMS core topics of Acute Myocardial Infarction, Surgical Care Improvement Project, pneumonia, and heart failure. Please note these Benchmarking tables have been derived using the ABC method of calculation. If you have questions about the data, please contact Michelle Mills, mmills@coqio.sdps.org, or by phone at 303.847.1727.

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Get With The Guidelines

Get With The Guidelines (GWTG) hospital-based Quality Improvement Program focusing on Coronary Artery Disease (CAD) and Heart Failure (HF) has a program goal to improve the quality of cardiovascular care in Colorado. A grant supported by the State of Colorado has made it possible for a collaboration to be formed between the American Heart Association and the Colorado Foundation for Medical Care.

Upcoming Get With The Guidelines Regional WebEx Schedule

June 9, 2009

11 a.m. - 12 p.m. MT

“Overview of the ACC/AHA Heart Failure Guideline Update Released in March”

Missy Jensen, MSN, FNP-C, North Colorado Medical Center, Greeley, CO

Note: all GWTG calls are from 11:00 AM - 12:00 PM (MT)

Please follow these instructions to join the event:

- 1) Click on or go to <https://ifmcevents.webex.com>
- 2) Locate your event

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- 3) Click on the Join Now link to the right of the event or click on the name of the event
- 4) Enter your name and email address
- 5) Enter the Event Password: GWTG
- 6) Click on Join
- 7) Call in to the teleconference number for the audio portion.

If you have questions about GWTG calls, please contact Marcy Cameron, mcameron@coqio.sdps.org, or at 303.695.3300, x3040.

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5M Lives Campaign Information

Updated Information: Final Progress Reports – Details in recent email from The Colorado Trust

Each 5M Grantee Hospital should have received an email from The Colorado Trust on May 26, 2009. The email detailed the requirements for your final reports to the trust, due on June 30, 2009. If you have questions about this, feel free to contact Kelley Strachan at kstrachan@cfmc.org.

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NEJM Article: Achieving Health Care Reform – How Physicians Can Help

For those of you who missed the Commonwealth Fund webinar two weeks ago featuring, Elliott S. Fisher, M.D., M.P.H., Donald M. Berwick, M.D., M.P.P., and Karen Davis, Ph.D., you can now read a related article featured in the New England Journal of Medicine.

<http://content.nejm.org/cgi/content/full/NEJMp0903923?query=TOC>

If you would like to download the slides from the presentation or watch the webinar, please visit: <http://www.commonwealthfund.org/Content/Resources/2009/Webinar-on-How-Physicians-Can-Help-Achieve-Health-Reform.aspx>

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Up Next on WIHI – “The Blogosphere’s Hospital CEO” – June 4th

The Blogosphere’s Hospital CEO

Thursday, June 4, 2009

1:00 PM–2:00 PM Mountain Time*

*Please note special time.

Featuring: Paul Levy, President and Chief Executive Officer, Beth Israel Deaconess Medical Center
He started blogging in 2006, laying claim to cyber territory that was practically unheard of for a hospital CEO. Today, Paul Levy’s blog, “Running a Hospital,” is must reading, not only for senior leaders, but for any health care leader, administrator, or clinician, interested in building cultures of

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improvement, and safety, and transparency. As Paul Levy has learned on several occasions, once the commitment to transparency especially is made, you don't always get to choose the topic.

Join host Madge Kaplan for a lively discussion with a senior leader who's turned the lights on to show what change looks like at a teaching hospital in real-time - whether it's reducing infections or seeking input from staff on how to deal with a deficit and save jobs during tough economic times.

There is no fee for participating in a WIHI program, but enrollment is required.

For more information, please visit:

<http://www.ihl.org/IHI/Programs/AudioAndWebPrograms/WIHI.htm>

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Hospital Projects Calendar

In an effort to keep everyone informed of conference calls, webexes, and meetings, we have created a [color-coded calendar](#) and attach it to the newsletter email. This calendar will be included in each week's newsletter with a revised date so you will know when it has been updated.

Contact Information

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